

What's Up With Our New Water & Sewer Bills?

In September 2025, Stratford has finally updated its water and sewer ordinances! As you know, the water and sewer systems charge only what operating the systems actually cost. That stays the same, but the ordinances now allow for more precise and fair billing of these costs.

Now all water bills get calculated using just one billing rule applied to each account equally instead of multiple rules of tiers and units as in the past. Sewer bills too are now tied to metered water use instead of being a flat fee for everybody no matter how much or how little goes down the drain.

There will still be service fees for water and sewer (\$80 each) in addition to fees based on your water meter readings. Together, the standard service fees plus your water meter reading determine your total water and sewer bills.

Here are some examples of how the new billing works:

Account A

service fee water + water load calculation = water total

Water: 5000 gallons used: \$80 + 5000^{1.00007} — 5000 = \$82.98

service fee sewer + sewer load calculation = sewer total

Sewer: 5000 gallons used: \$80 + 5000^{1.00011} — 5000 = \$84.69

Total Water & Sewer = \$167.67

Account B

service fee water + water load calculation = water total

Water: 10000 gallons used: \$80 + 10000^{1.00007} — 10000 = \$86.45

service fee sewer + sewer load calculation = sewer total

Sewer: 10000 gallons used: \$80 + 10000^{1.00011} — 10000 = \$90.14

Total Water & Sewer = \$176.59

Account C

service fee water + water load calculation = water total

Water: 20000 gallons used: \$80 + 20000^{1.00007} — 20000 = \$93.87

Sewer: private septic system, so no service = \$0

Total Water & Sewer = \$93.87